

IFMA's Certified Facility Manager Program



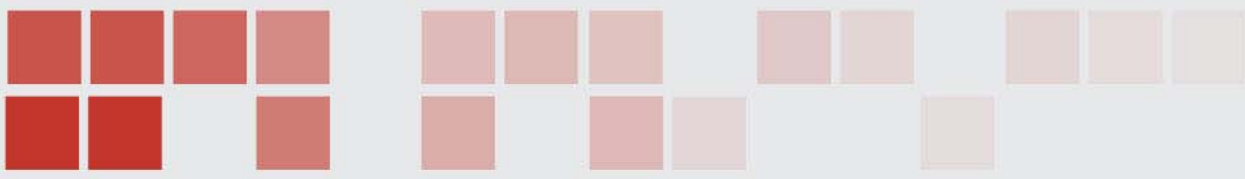
What Is IFMA?

IFMA is the largest and most widely recognized professional association for facility management, supporting approximately 18,500 members. The Association's members are represented in 125 chapters, 15 councils and one Special Interest Group (SIG), in 60 countries worldwide. Globally, IFMA certifies facility managers, conducts research, provides educational programs, recognizes facility management degree and certificate programs and produces World Workplace, the largest facility management-related conference and exposition.



IFMA Representation

- **125 Chapters**
- **15 Councils**
- **115 Corporate Sustaining Members**
- **60 Countries**



Definition Of Facility Management

Facility management is a profession that encompasses multiple disciplines to ensure functionality of the built environment by integrating people, place, process and technology.

IFMA's FM Certification

Drives standards, performance and organizational value

Certified Facility Manager

A mature performance-based credential for mid- to senior-level FM professionals





The Certified Facility Manager (CFM)



- IFMA's flagship certification
- Premier industry certification
- Credential integrity and stewardship
- Global recognition
- Practice based
- Performance driven

CFM Facts & Figures



- Established in 1993
- 3 years in development
- Certification process designed to assess competence in the field through work experience, education and the ability to pass a comprehensive exam
- 3 year maintenance cycle grounded in research and practice
- Located in 30 countries
- Held by more than 3,500 professionals



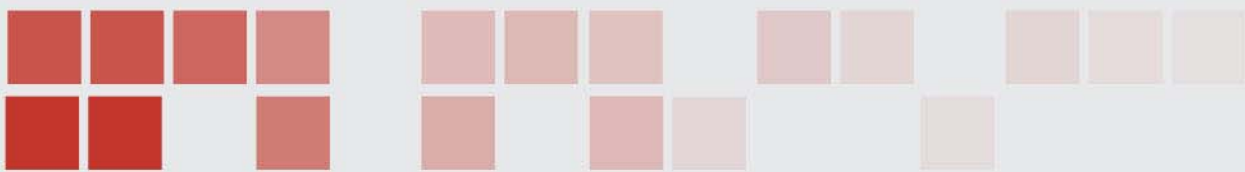
Why Take Or Adopt The CFM?

Benefits:

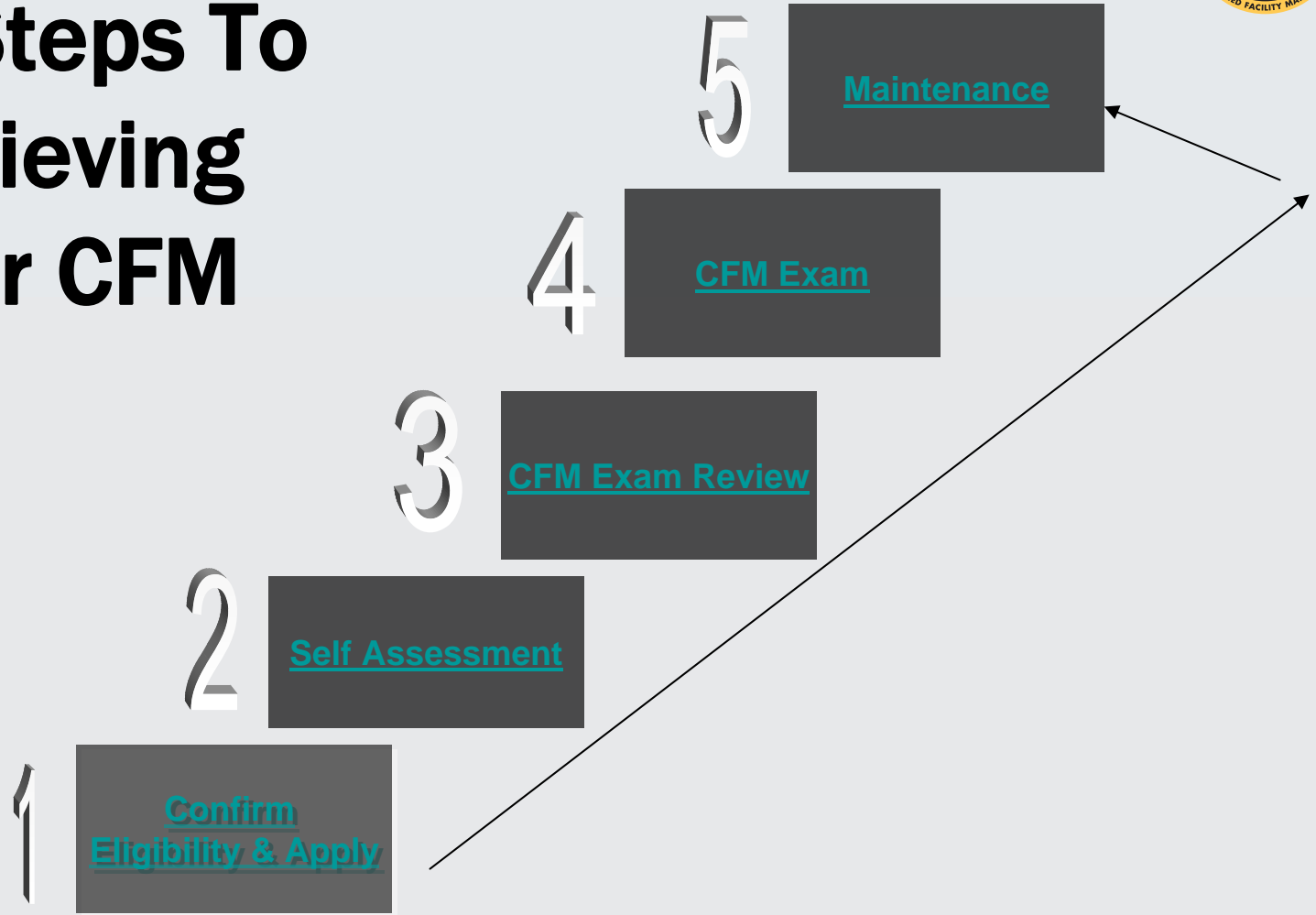
- A professional standard by which people can be assessed
- Performance can be tracked
- Easily accessible testing centers throughout the U.S. and Canada
- Drives continuing FM-related education and training to maintain certification

The CFM Competency Framework





The Steps To Achieving Your CFM





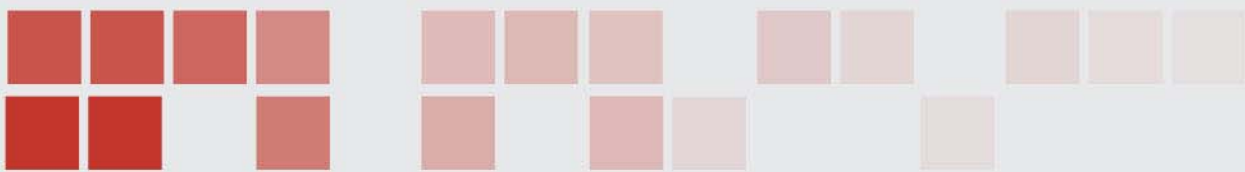
Certification Requirements

Education/Number years of FM experience

- Facility management master's degree or bachelor's degree from an IFMA recognized program and 3 years FM experience
- Related bachelor's degree and 4 years FM experience
- Non-related bachelor's or associate's degree and 5 years FM experience
- Some post-secondary education and 8 years FM experience

All categories require some form of continuing education within the past 5 years

**Application/Exam fees: \$400 for IFMA members
\$600 for non-members**



CFM Online Self Assessment

A self check for CFM candidates to help measure their abilities in the nine competency areas

Cost: \$39.95 for IFMA members

Self Assessment

Sample Of Results:

COMPETENCY	CORRECT	INCORRECT	TOTAL QUESTIONS
Operations and Maintenance	2	4	6
Real Estate	4	2	6
Human and Environmental Factors	3	3	6
Planning and Project Management	3	3	6
Leadership and Management	2	4	6
Finance	2	4	6
Quality Assessment and Innovation	4	2	6
Communications	5	1	6



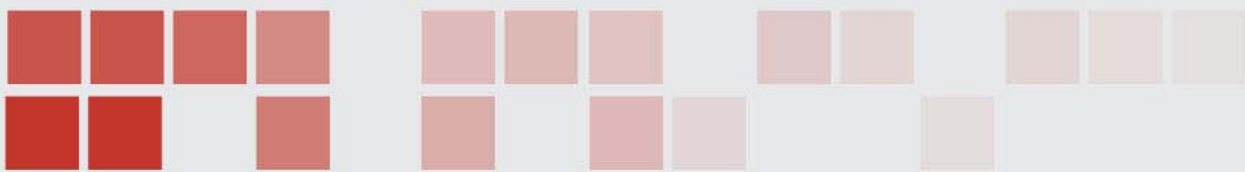
You are doing well in this area (4-6 correct).



Moderate training in this area is suggested prior to taking the CFM exam (3 correct).



You should concentrate on this competency prior to taking the CFM exam (1-2 correct).



CFM Exam Review

(2 day course)

The definitive course of preparation for IFMA's CFM Examination, the review is organized around the nine competency areas of facility management. Taught by Certified Facility Managers with many years of FM experience, instructors inspire participants' confidence in their ability to pass the Exam in order to earn the distinction and privilege of being a CFM.



CFM Exam Format

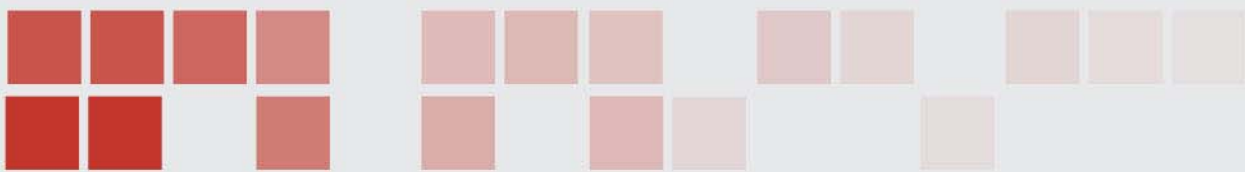
- **The computerized exam consists of multiple-choice questions related to the nine competencies which comprise the facility management profession. Candidates must pass the entire exam in one sitting.**
- **After application approval, accepted candidates may schedule the exam at their convenience at one of Prometric's 300 testing centers in the U.S. and Canada.**



CFM Maintenance

Certification is valid for three years. CFMs must demonstrate a continued commitment to growth and excellence by earning 120 CFM Maintenance points in at least two of the following categories:

- **Practice in the FM profession**
- **Continuing education**
- **Professional involvement**
- **Development of the profession**



CFM Maintenance

- **IFMA, IFMA chapters/councils and other IFMA-approved organizations provide opportunities to obtain CFM maintenance points**
- **Cost of maintenance is \$200 for IFMA members every 3 years**

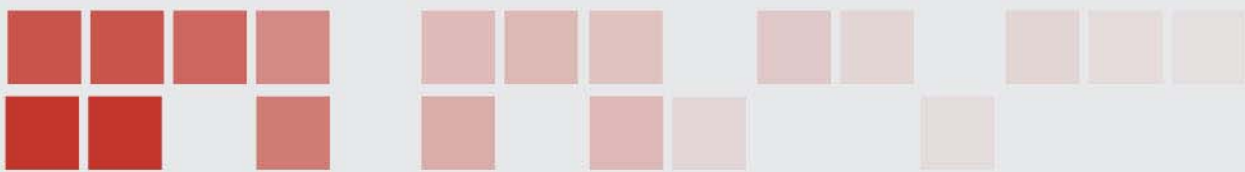
CFM Study Guide

The essential text for those preparing for the CFM Exam, the CFM Study Guide is filled with case studies, sample questions, and core competency summaries. This 206-page guide provides candidates with useful information regarding what to expect on the Exam.

Members \$79.95

Nonmembers \$99.95





For more information, contact:

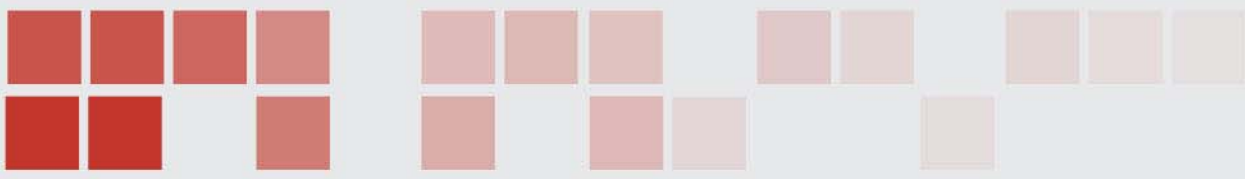
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Thank you